

# Accessibility Statement for

## Kingsclere Parish Council Website

This website is managed using the **HugoFox platform**, which is designed to support accessibility.

We want as many people as possible to be able to use this website, and we are committed to making the content accessible in accordance with the **Public Sector Bodies (Websites and Mobile Applications) Accessibility Regulations 2018**.

### Using This Website

This website is designed to be accessible. For example, you should be able to:

- Change colours, contrast levels and fonts using browser or device settings
- Zoom in up to 300% without the text spilling off the screen
- Navigate most of the website using just a keyboard
- Navigate most of the website using speech recognition software
- Listen to most of the website using a screen reader

The text is written in plain English wherever possible and structured to support screen readers and assistive technologies.

### How Accessible This Website Is

We know some parts of this website are not fully accessible. For example:

- Some older PDF documents are not fully accessible to screen readers
- Some images may not have appropriate alternative text
- Some links may not include descriptive text (especially in older posts)

We are reviewing these and working to improve them.

The HugoFox platform itself is designed to meet **WCAG 2.1 AA standards**, and we work closely with HugoFox to ensure compliance.

### What to Do If You Can't Access Parts of This Website

If you need information in a different format such as large print, accessible PDF, audio recording or braille, please contact us:

- **Email:** [clerk@kingsclere-pc.gov.uk](mailto:clerk@kingsclere-pc.gov.uk)
- **Phone:** 01635298634
- **Address:** 37 George Street, Kingsclere, Hampshire. RG20 5HN

We will respond to your request within **2 weeks**

## **Reporting Accessibility Problems**

If you find any problems not listed on this page or think we're not meeting accessibility requirements, please contact the **Parish Clerk** at:

- **Email:** Clerk@kingsclere-pc.gov.uk

Kingsclere Parish Council will look into the issue and get back to you.

## **Enforcement Procedure**

The **Equality and Human Rights Commission** (EHRC) is responsible for enforcing accessibility regulations.

If you're not satisfied with our response to your complaint, you can contact the **Equality Advisory and Support Service (EASS)**:

- **Website:** [www.equalityadvisoryservice.com](http://www.equalityadvisoryservice.com)
- **Telephone:** 0808 800 0082

## **Technical Information About This Website's Accessibility**

This website is partially compliant with the **Web Content Accessibility Guidelines (WCAG) version 2.1 AA standard**, due to the non-compliances listed above.

The site is built and hosted by **HugoFox Ltd**, and their platform is designed to support accessibility best practices.

## **Preparation of This Accessibility Statement**

- This statement was prepared on: **October 16<sup>th</sup>, 2025**
- It was last reviewed on **24<sup>th</sup> November 2025**
- This website was last tested on: **11<sup>th</sup> November 2025**
- The test was carried out by: **Hugo Fox Ltd**